

**Reproductive Healthcare of the Big Horns
128 S. THURMOND
SHERIDAN, WY 82801**

PATIENTS BILL OF RIGHTS AND RESPONSIBILITIES

You have the right to:

- Be provided services without regard to race, color, national origin, religion, age, sex, parity or marital status.
- Confidential treatment of records and disclosures, and be afforded the opportunity to approve or refuse their release to any individual except as required by law or third party payment contract.
- Be informed of the services available.
- Be informed of the clinic policies and charges for services, including eligibility for third party reimbursements.
- Be treated with dignity, respect and privacy in treatment and care for personal need.
- Be informed of provisions for off-hour and emergency coverage.
- Be informed of medical conditions and treatment plans.
- A clear, concise explanation in lay person's terms of all proposed procedures or treatment.
- Voice grievances and recommend changes in policies and services to clinic staff and the governing board.
- Know the names of the clinic staff.
- Be provided an interpreter if you do not speak English.

It is your responsibility to:

- Keep appointments and notify the clinic in advance when you can't keep them.
- Give truthful information.
- Abide by the rules and regulations governing patient conduct and responsibility.
- Be aware of the possible side effects of your method of birth control and respond appropriately if you suspect a serious side effect.
- Understand your chosen method of contraception and use it responsibly.
- Pay what you honestly can of your fees.

All patient related activities of Family Planning Services must be conducted with an overriding **concern** for the patient, and, above all, the recognition of her/his **dignity** as a human being. Success in achieving this recognition assures success in defense of the rights of the patient.

Client Signature

Date

Staff Signature